

ANGEL PEREZ

PROFILE

Motivated and detail-oriented professionals with strong experience in cash handling, customer service, and fast-paced operational environments. Known for accuracy, reliability, and strong communication skills developed through roles in retail, logistics, and service industries. Demonstrates excellent problem-solving abilities, strong numerical skills, and the ability to manage multiple tasks under pressure. Eager to apply analytical thinking, financial accuracy, and client-focused experience to an entry-level role in finance or banking.

ACTIVITIES AND INTERESTS

- Mathematics
- Personal budgeting
- Excel and PowerPoint projects
- Volunteering in School and the community
- Reading
- Investment learning

KEY SKILLS

- Cash Handling & Transaction Accuracy
- Customer Service & Client Relations
- Retail & Point-of-Sale Systems
- Financial Recordkeeping Basics
- Problem Solving & Analytical Thinking

WORK EXPERIENCE

- **Cashier & Customer Support**
- **Lowe's Home Improvement**
June 2025 – Present
 - Process transactions accurately, maintaining cash-handling discipline and POS accuracy.
 - Assist customers with in-store purchases, online orders, returns, and product location inquiries.
 - Resolve order issues and support customer pickups, demonstrating professional and effective communication.
 - Maintain organized front-end operations supporting workflow efficiency.
- **Package Handler**
- **FedEx Ground**
September 2023 – May 2025
 - Managed high-volume sorting, scanning, and loading tasks while maintaining speed and accuracy.
 - Utilized pallet jacks and warehouse systems to ensure efficient processing of shipments.

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- Organizational & Time-Management Skills
 - Bilingual: English & Spanish
 - Warehouse & Inventory Systems
 - Conflict Resolution & Professional Communication
 - Technology-friendly: POS, online ordering systems, scanning systems

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- Demonstrated reliability in time-sensitive, detail-oriented logistics environments.
 - **Cashier / Customer Service Associate**
 - **Wendy's**
June 2023 – July 2023
 - Handled customer payments and maintained accurate cash drawer counts.
 - Processed orders quickly and efficiently in a high-volume environment.
 - Strengthening interpersonal skills and client communication.
 - **Event Admissions Associate**
 - **Total Event Access Management**
September 2022
 - Scanned and validated tickets using digital systems.
 - Directed guests at event locations and resolved customer needs.
 - Improved technological competency and service efficiency.
 - **Sales Associate & Stocker**
 - **7-Eleven**
June 2022 – September 2022
 - Operated POS systems process cash and card transactions.
 - Monitored inventory, restocked merchandise, and assisted customers.
 - Developed accuracy, responsibility, and strong multitasking skills.

EDUCATION

High School Diploma
Graduated June 2023